

H4N HOUSE RULES GOVERNING OCCUPANCY

These H4N House Rules apply during your stay at an H4N property ("Unit"):

CHECK IN AND OUT

You may check-in any time after 4 pm local time and must check-out by 11 am local time. If you would like to check-in a little earlier or check-out a little later, please let H4N know as soon as possible by selecting a new time through the H4N website or mobile app. You may also request a new time by emailing us at reservations@h4n.us. H4N will do its best to accommodate your request and will confirm any modified check-in and/or check-out time by text or email. Be sure to follow any additional instructions these changes may require.

If you overstay past your designated check-out time by more than two (2) hours, H4N reserves the right to enter the Unit occupied by you, remove any belongings, change the locks or lock codes to the space and take further action as may be necessary or appropriate. You may be liable for any associated costs and for additional fees of up to 150% of the effective daily rate of your stay for each day (full or partial) that you overstay, as well as any other related damages, fees, costs or expenses incurred by H4N (e.g., relating to its loss of a subsequent guest reservation or booking alternative accommodations for any part of the time that you overstayed).

In connection with your stay, you should receive an email from H4N containing check-out instructions. Please follow these instructions and call us at the phone number provided with any questions.

BASIC HOUSE RULES

The Unit and common areas may be used for residential purposes only.

The following are strictly prohibited:

Smoking:

No smoking of any kind in the Unit or building in which it is located (including on balconies or terraces), including but not limited to nicotine, tobacco derived products and/or cannabis derived substances (including vaping and e-cigarettes); breaking this rule will incur a \$250 fine plus the cost to clean and deodorize the Unit;

Parties or events;

Parties and events are prohibited. Unreasonable numbers of guests including any that exceed the maximum number permitted by law;

Number of overnight guests cannot exceed the maximum allowed for the Unit (studio and 1 bedroom units – 2 occupants, 2 bedroom units – 4 occupants, 3 bedroom units – 6 occupants);

Excessive noise;

Audible noise outside of the Unit after 9 pm and before 8 am local time;

Disturbing neighbors or invading their privacy or security;

Illegal substances or activity (e.g., involving drugs, the Internet, or otherwise, including illegal downloads or file sharing whether using our, your own, or a third-party device or Internet connection);

Pornography production or prostitution;

Dangerous or hazardous items (e.g., those that may increase the risk of fire or explosion such as candles or lighters);

Firearms and other weapons (except those rightfully possessed by on-duty or off-duty law enforcement officials or licensed security guards);

Placing of obstructions, signage, garbage, food, or personal items unattended outside the Unit;

Creating unsanitary conditions (e.g., generating excessive trash or offensive odors, or attracting pests);

Making any change, modification, alteration, or addition whatsoever to the Unit or its contents (including moving furniture around);

Soliciting or loitering around the Unit or building;

Commercial photography, film, or videography (without expressed written consent); and

Using the Unit for any purpose other than for residential personal accommodation.

OTHER

Zero tolerance. Please ensure that you respect all members of staff and your fellow residents. The Property in which the Unit is located is a safe and friendly environment where everybody should be treated with the same level of respect. In accordance with H4N's non-discrimination and harassment policy, H4N has zero tolerance for racism, sexism, discrimination, intimidation, or violence to any kind.

Guests. You may permit guests to occupy the Unit overnight only to the extent authorized by H4N in writing in advance and you must accompany and supervise such guests at all times. If you exceed any applicable maximum authorized number of overnight guests, then you will be liable to pay additional fees of up to 100% of your effective daily rate for each unauthorized guest and H4N may revoke or terminate your license to occupy the Unit immediately. You also acknowledge and agree that H4N may require you and/or your daytime or overnight guests to provide H4N with documentation verifying your guests' identity such as passport and other information.

Pets. H4N does not allow pets without its prior written consent. If H4N consents and pets are permitted, then you will be required to pay whatever pet fees and/or pet deposits are required by the Booked Property. Violation of this pet policy results in a \$100 fine, plus the cost to deep clean the Unit and/or repair damages to the Unit. H4N encourages individuals using service animals to contact H4N before their stay.

Supplies. H4N may, but is not required to, provide an initial supply of consumable household supplies and toiletries.

Houseware. H4N provides linens and kitchenware for your use during your stay. Any such items that are removed from the Unit will be charged to you in accordance with the terms of the H4N Service Agreement.

Housekeeping. There is no daily housekeeping service provided unless otherwise requested and paid for as an additional service. While linens and bath towels are provided in the Unit, daily maid service is not included in the rental rate.

Amenities. Only those amenities that are described in your booking confirmation email are available to you. Please follow any instructions that have been provided to you or may be posted on the property. Your use of any amenities is at your sole risk. Guests younger than 18 years must be accompanied by an adult when using any amenities and other common areas.

Parking. Parking options and instructions may be provided in H4N's booking confirmation email to you. If you or your guests choose to make use of any recommended parking options, then you (and your guests, if applicable) must comply with all provided instructions, all publicly posted parking signs and policies, and any other applicable parking laws. H4N is not responsible for your or your guests' non-compliance with such instructions, signs, policies, or laws.

Safety and Security. You are responsible for your and your guests' safety and security. Please read, listen to, and comply with any fire, health, or safety rules and regulations which are provided to you, let H4N know of any condition in, on, or around the Unit that you believe may be a fire, health, or safety risk to you or your guests, report to H4N any inappropriate conduct or behavior you or your guests observe in or near the Unit (e.g., potential loiterers or squatters), and lock all windows and doors before you leave the Unit. If you are experiencing a medical or other emergency, or believe you are a victim of or witness to a crime, please contact the nearest hospital and/or local police.

Reporting Damage to a H4N. You must notify H4N in writing of any damage to the Unit or any of its contents which occurs during your stay, even if you regard the damage as minimal or normal wear and tear, or if you do not believe the damage, is your fault. If you do not notify H4N of any such damage, you will be responsible for such damage in accordance with the H4N Service Agreement.

Communications. There will be property management or other professionals unaffiliated with H4N located on-site. Please direct all of your requests and communications to H4N at the contact information previously provided to you.

Other Instructions. In connection with your stay in the Unit, H4N may provide you with other written instructions applicable to your stay. These written instructions are "Additional Terms" as defined in the H4N Service Agreement. Please follow these instructions, ensure that your guests follow them too, and call us if you have any questions.

As a reminder, you are solely responsible for ensuring that you and your guests are aware of and comply with the H4N Service Agreement and these H4N House Rules, including keeping the Unit clean and tidy and in the same condition as you found it.

These H4N House Rules are expressly incorporated into the H4N Service Agreement between you and H4N and are deemed “additional terms” as referred therein.